

**NEW**

Call center / three-way interpretation support



Online support



In-person support

*\* Application for support is required*

These are the support services offered by the ISC!

## INTERNATIONAL STUDENTS

### GETTING STARTED IN JAPAN

CoE Applications	Assistance with submitting the CoE application using the information registered in the university's web system.	
Orientation	We provide informational materials to help new arrivals become familiar with academic life and the support services available at the university.	
Arrival Guidance	A guidebook with essential information on transportation, procedures, and support services for arriving in Japan can be found on our website.	
Bureaucratic Matters*	Assistance with bureaucratic procedures at the ward office, such as residence registration.	
Opening Bank Accounts*	Assistance with the necessary procedures required to open a bank account.	
Tenancy Matters*	Assistance with the tenancy process, including liaising with real estate agents to find prospective units, accompanying individuals to house viewings, and supporting them with the tenancy contract.	
School Enrolments for Family Members*	Support in documents preparation for school/kindergarten enrollment process and accompany individuals to assist with the enrollment process if needed.	

### WHILE IN JAPAN

Consultation	Consultation services related to daily life in Japan, and 3-way phone interpretation service.	
Japanese Language Courses	Providing information about Japanese language learning programs offered by Tohoku University and external organizations.	
Medical Visit Support	Various support for medical visits is available, such as finding clinics, making appointments, and offering 3-way phone interpretation.	

### LEAVING JAPAN

Pre-Departure Workshop	A video with information about the necessary steps before leaving Japan is posted on our website.	
Procedures before Leaving Japan	Assistance with various procedures that are necessary before leaving Japan.	