

JAPAN IR&C SUPPORT CENTER

When you have an accident or run into troubles while living in Japan in everyday life, you can contact us at “Japan IR&C Support Center”, where we provide you with consultation and advice in 3 languages (English, Chinese, and Japanese) by telephone or e-mail on accident or trouble you are involved in.

Supplier: Japan IR&C Corporation



You can contact us if you are in troubles such as:

- Lost properties, Health and medical problems (sickness or injuries), other accidents in daily life.

● JAPAN IR&C SUPPORT CENTER ●

Dedicated line : 0120-119-075 Freecall

➡ Please press the number for the chosen language following the English instructions.

1: English & Japanese 2: Chinese

➡ **Please press 1(English).**

Support is Available : **24Hours Everytime Available**

Please provide us with following information
**Your Name, Name of your University
& Faculty/Graduate School,
and Your Phone-number**

*Please note that the telephone dialogues relating to consultation/advice will be automatically recorded for the purpose of maintaining the service quality.

E-mail : CS-inb@i-rac.co.jp

※ If you are in an urgent situation, please contact us by Freecall.

Contact : International Support Center, Tohoku University

Inbound Emergency Response Support Service Basic Flow

